

American General **AKA: AIG**

<https://learn.questce.com/naicsuitability/>

Need help at anytime during this course?

- Click here:

<https://learn.questce.com/naicsuitability/support/>

- Or e-mail: Support@QuestCE.com

Click here to register



QUEST CE THE NEXT GENERATION OF COMPLIANCE TRAINING

Producer Login

Social Security Number:

Last Name: (lower case)

[Sign In](#)

[Register](#)

[State Regulations](#)

[Support](#)

Welcome to Quest CE's N

Quest CE simplifies the NAIC's Annuity Train dealers with our premier NAIC annuity suitability reciprocity engine. Developed in late 2010, Q courses and carrier's product specific courses: [NAIC Annuity Training](#).

The Power of Reciprocity

Quest CE's proprietary reciprocity functionality ability to complete one course for state credit reciprocity. The reciprocity functionality allows requirements in a single training session. Quest service to the industry on March 21, 2011.

Regulations by State

Registration Screen

NAIC Suitability Training Registration

* Complete all required fields to create your account

Personal Information

Name of your Business / Company*

First Name*

Last Name*

* Must be lower case

Email*

Phone

Identification

Social Security Number*

National Producer Number*

[* Click here to lookup your NPN](#)

CRD Number*

[Click here to lookup your CRD Number](#)

If you do not have a CRD Number please enter '000'

Fill in info & click here if you need to look up your National Producer Number (aka: license #)

QUEST CE THE NEXT GENERATION OF COMPLIANCE TRAINING SOLUTIONS

NAIC Suitability Training Registration

* Complete all required fields to create your account

Personal Information

Name of your Business / Company*

Target Insurance Services, Inc.

First Name*

stephanie

Last Name*

gillepie

* Must be lower case

Email*

stephanieg@targetins.com

Phone

(913) 403-5821

Identification

Social Security Number*

National Producer Number*

[* Click here to lookup your NPN](#)

CRD Number*

[Click here to lookup your CRD Number](#)

If you do not have a CRD Number please enter '000'

register

If you do not have a CRD # enter "000" here

NAIC Suitability Training Registration

* Complete all required fields to create your account

Personal Information

Name of your Business / Company*

Target Insurance Services, Inc.

First Name*

stephanie

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[* Click here to lookup your NPN](#)

CRD Number*

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[Click here to lookup your CRD Number](#)

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register

Now click register

QUEST CE THE NEXT GENERATION OF COMPLIANCE TRAINING SOLUTIONS

NAIC Suitability Training Registration

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Target Insurance Services, Inc.

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CRD Number*

000

[Click here to lookup your CRD Number](#)

If you do not have a CRD Number please enter '000'

register



Welcome stephanie gillespie

Please read the registration instructions below. ✕

NAIC Suitability Training

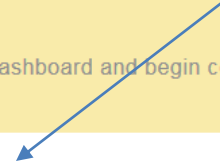
You will be taken through a 3 step process in order to begin your training.

1. Pick your **State Specific** NAIC Suitability Training
2. Pick the carriers you are **appointed** with
3. Pick your **Product Specific** Training

Helpful Tip:

You must proceed through all three steps of the registration process to successfully access your training account dashboard and begin completing courses. In the future, you will be able to simply login to your existing account to access your training immediately.

Click to continue



Continue to Step 1

Do you need CE Credit?

Q Training Profile

If you need CE credit CLICK HERE

Step 1: Pick your State Specific NAIC Annuity Training

Insurance CE Credit

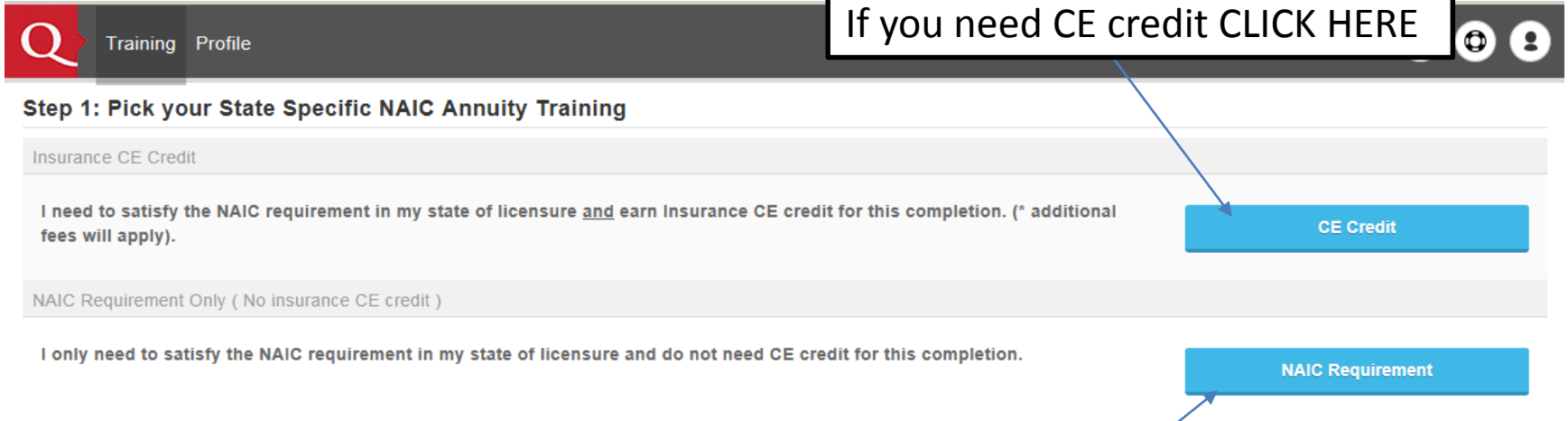
I need to satisfy the NAIC requirement in my state of licensure and earn Insurance CE credit for this completion. (* additional fees will apply).

CE Credit

NAIC Requirement Only (No insurance CE credit)




I only need to satisfy the NAIC requirement in my state of licensure and do not need CE credit for this completion.

NAIC Requirement



For no CE credit CLICK HERE

Select State – then CLICK HERE

Q Training Profile   

Step 1 - Pick your state specific NAIC Suitability Training

Please choose the State in which you'd like to view courses:

[View Courses Available](#)

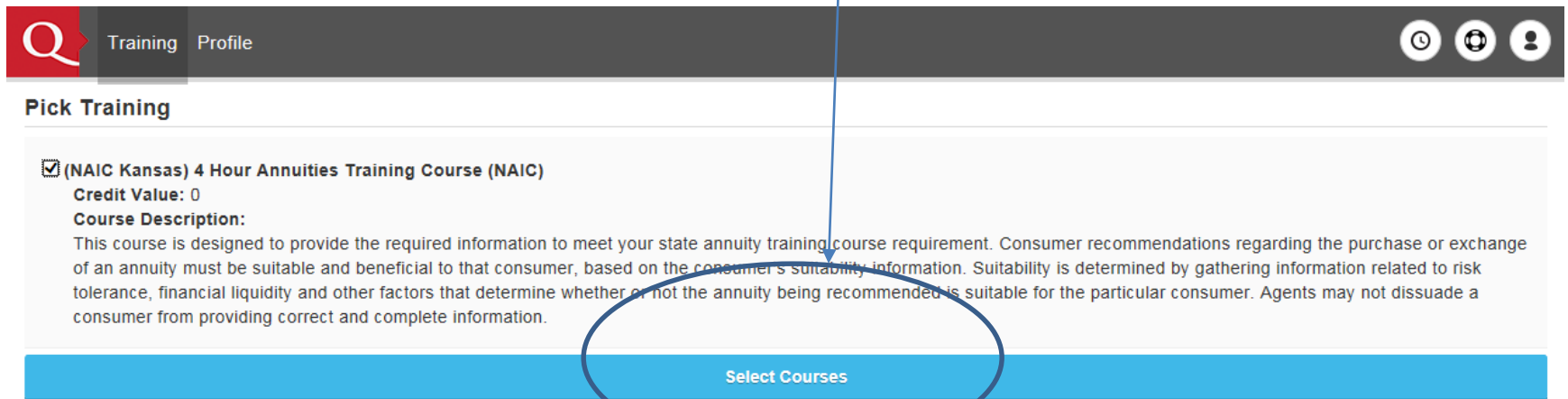
** Just pick 1 state to begin and you can add more later if needed.*

I have already fulfilled my state NAIC requirement or would like to proceed to select product training.

NOTE: You may access the NAIC State Specific Training course at anytime.

[Skip Step 1](#)

This screen will pop up with your state specific training course – choose Select Courses



The screenshot shows a web interface for selecting training courses. At the top, there is a dark grey navigation bar with a red square containing a white 'Q' logo on the left, and the words 'Training' and 'Profile' in the center. On the right side of the bar are three circular icons: a clock, a camera, and a person. Below the navigation bar is a section titled 'Pick Training'. A single course is listed with a checked checkbox: '(NAIC Kansas) 4 Hour Annuities Training Course (NAIC)'. Below the title, it says 'Credit Value: 0' and 'Course Description:'. The description text reads: 'This course is designed to provide the required information to meet your state annuity training course requirement. Consumer recommendations regarding the purchase or exchange of an annuity must be suitable and beneficial to that consumer, based on the consumer's suitability information. Suitability is determined by gathering information related to risk tolerance, financial liquidity and other factors that determine whether or not the annuity being recommended is suitable for the particular consumer. Agents may not dissuade a consumer from providing correct and complete information.' At the bottom of the course card is a blue button labeled 'Select Courses'. A blue arrow originates from the top of the page and points directly to this button, which is also circled in blue.

Q Training Profile

Pick Training

(NAIC Kansas) 4 Hour Annuities Training Course (NAIC)
Credit Value: 0
Course Description:
This course is designed to provide the required information to meet your state annuity training course requirement. Consumer recommendations regarding the purchase or exchange of an annuity must be suitable and beneficial to that consumer, based on the consumer's suitability information. Suitability is determined by gathering information related to risk tolerance, financial liquidity and other factors that determine whether or not the annuity being recommended is suitable for the particular consumer. Agents may not dissuade a consumer from providing correct and complete information.

Select Courses

Choose "OTHER" for Broker Dealer

Step 2 – Select your Broker Dealer/ BGA/ Independent Firm from the drop down list. Then select the Carrier(s) you are appointed with from the list below:

Broker Dealer

Please choose...

Carriers:

- ~~Catholic Order of Foresters~~
- AIG Annuities
- Commonwealth Annuity and Life Insurance Company
- Genworth Life and Annuity Insurance Company
- John Hancock
- Lincoln Financial Group
- Massachusetts Mutual Life Insurance Company
- Metropolitan Life Insurance Company
- National Western Life Insurance Company
- New York Life Insurance Company
- Pacific Life Insurance Company
- Pacific Life Insurance Company of New York
- Protective Life Insurance Company
- Prudential Annuities
- RiverSource
- The Hartford
- Transamerica Life Insurance Company

Continue

Select box of which product training you need to complete

- AIG Annuities - Fixed (Assured Edge) (F5705PT)**
Course Description: Assured Edge Income Builder
- AIG Annuities - Fixed and Income Product-Specific Training (Formerly the Horizon Fixed Annuity series) (FIXEDALL0117)**
Course Description: Fixed, Deferred Income and Single-Premium Immediate Annuity Training
- AIG Annuities - Index Annuity Product Specific Training (I5281LS.6)**
Course Description: Power Select Plus Income and Power Select Builder Index Annuities Training
- AIG Annuities - Index Annuity Product-Specific Training (I5281CB.6)**
Course Description: Power 7 Protector and Power 10 Protector Index Annuities Training
- AIG Annuities - Variable Annuity Product-Specific Training (R5026PT.31)**
Course Description: AIG Annuities - Variable Annuity Product-Specific Training R5026PT.31

This screen may pop up at this point – fill accordingly if so

Training Profile

Welcome stephanie gillespie

Please use the man

Items To Be Con

Training

NAIC Suitability Trainin

Status	Title
Not Started	AIG Art
Not Started	AIG Art

NAIC Suitability

Status	C
Not Started	Ka Re

Personal Profile Security Setup

To help us provide a secure environment for your information, please complete the security question setup below.

- * You must complete all 3 questions in order to proceed.
- * Each answer must contain 6 characters or more.

Question 1:

Select one question

Question 2:

Select one question

Question 3:

Select one question

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This is how your screen will look PRIOR to completing the course. Notice the “Not Started”

The screenshot shows a user profile page for 'stephanie gillespie'. At the top, there is a navigation bar with 'Training' and 'Profile' tabs. A yellow notification banner reads: 'Please use the menu to the left to keep your profile up to date.' Below this, a section titled 'Items To Be Completed' shows a 'Training' button and the text 'You have 3 training items to be completed.' The main content area is divided into two sections: 'NAIC Suitability Training (Product Specific)' and 'NAIC Suitability'. The first section contains a table with columns for Status, Title, Content, and Exam. The second section contains a table with columns for Status, Category, Title, Content, and Exam. In both tables, the 'Status' column for the listed items is 'Not Started', which is circled in blue. A blue arrow points from the text 'Notice the “Not Started”' to this circled status.

Training Profile

Welcome stephanie gillespie

Please use the menu to the left to keep your profile up to date.

Items To Be Completed

Training You have 3 training items to be completed.

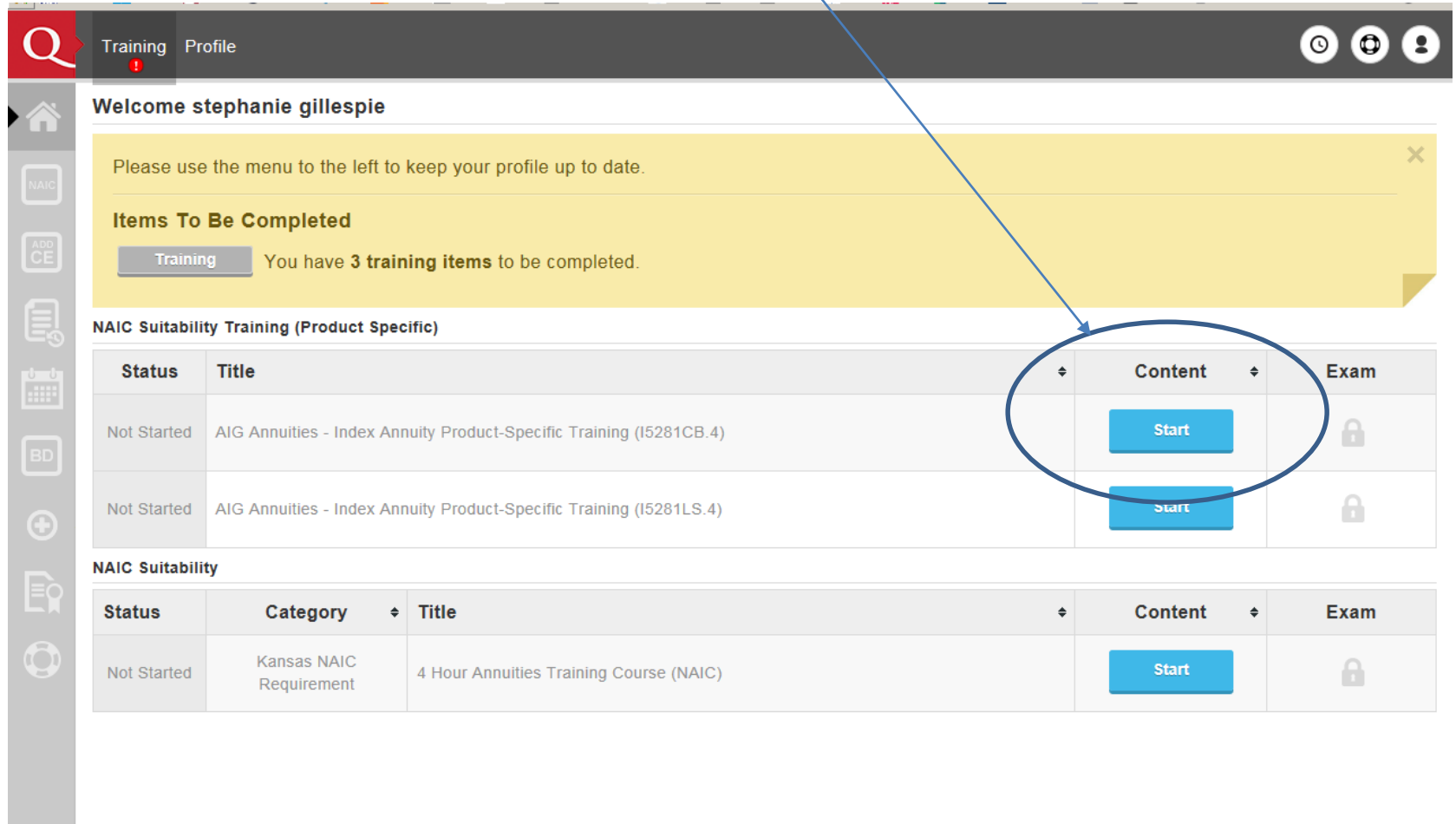
NAIC Suitability Training (Product Specific)

Status	Title	Content	Exam
Not Started	AIG Annuities - Index Annuity Product-Specific Training (I5281CB.4)	Start	🔒
Not Started	AIG Annuities - Index Annuity Product-Specific Training (I5281LS.4)	Start	🔒

NAIC Suitability

Status	Category	Title	Content	Exam
Not Started	Kansas NAIC Requirement	4 Hour Annuities Training Course (NAIC)	Start	🔒

Click Start to begin course



The screenshot shows a user profile page for 'stephanie gillespie'. A yellow notification banner at the top states: 'Please use the menu to the left to keep your profile up to date.' Below this, a section titled 'Items To Be Completed' shows a 'Training' tab with the text 'You have 3 training items to be completed.' The main content area is divided into two sections: 'NAIC Suitability Training (Product Specific)' and 'NAIC Suitability'. The 'NAIC Suitability Training (Product Specific)' section contains a table with two rows of training items, each with a 'Start' button in the 'Content' column. The 'NAIC Suitability' section contains a table with one row of training items, also with a 'Start' button in the 'Content' column. A blue arrow points from the text 'Click Start to begin course' to the 'Start' button in the first row of the 'NAIC Suitability Training (Product Specific)' table.

Training Profile

Welcome stephanie gillespie

Please use the menu to the left to keep your profile up to date.

Items To Be Completed

Training You have 3 training items to be completed.

NAIC Suitability Training (Product Specific)

Status	Title	Content	Exam
Not Started	AIG Annuities - Index Annuity Product-Specific Training (I5281CB.4)	Start	🔒
Not Started	AIG Annuities - Index Annuity Product-Specific Training (I5281LS.4)	Start	🔒

NAIC Suitability

Status	Category	Title	Content	Exam
Not Started	Kansas NAIC Requirement	4 Hour Annuities Training Course (NAIC)	Start	🔒

Go through all slides in training
course

This will be the last slide of the training course

| Contact Compliance | Technical Support Request | Training Dashboard | Logout |

>>


Thank You

Next

Please Note: Once you finish the training course, you must answer a one-question attestation in order for the course to be marked complete and to become certified to sell the annuity products included in this training module.

- Simply **click on “Start Exam”** and then **click on “OK”** in the pop-up window to certify the terms of the exam.
- You will then need to answer the one-question attestation before **clicking on “Submit Answer”** to complete the exam.
- The status column on your student dashboard page will list the course as **“Complete”** in green if you have successfully completed the course.

We appreciate your partnership and look forward to working with you in the future.



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← → TDC

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At this point, you will need to complete a 1 question “exam” to receive your certificate of completion.

The next slides show you how.

Note: Status now says Content Complete. Click here to begin Exam

Welcome stephanie gillespie

Please use the menu to the left to keep your profile up to date.

Items To Be Completed

Training

You have 3 training items to be completed.

NAIC Suitability Training (Product Specific)

Status	Title	Content	Exam
Content Complete	AIG Annuities - Index Annuity Product-Specific Training (I5281CB.4)	Review	Begin
Not Started	AIG Annuities - Index Annuity Product-Specific Training (I5281LS.4)	Start	

NAIC Suitability

READ INSTRUCTIONS


AIG Annuities – Index Annuity Product-Specific Training (I5281CB.4)

Before beginning the exam please review the information below and then click the **Start Exam** link at the bottom of the content area.

Important Exam Directions!

- Exams are closed book. DO NOT OPEN ANOTHER BROWSER WINDOW! This will cause your exam to fail upon completion and you will be required to retake from the beginning. If you have any other browser windows open now it is suggested you close all of them before beginning your exam.
- Once you have begun an exam do not walk away from your computer until it is completed. This can cause your connection to the server to end and you will be required to retake from the beginning.

Content Complete

 Est. Completion Time | 60

Description

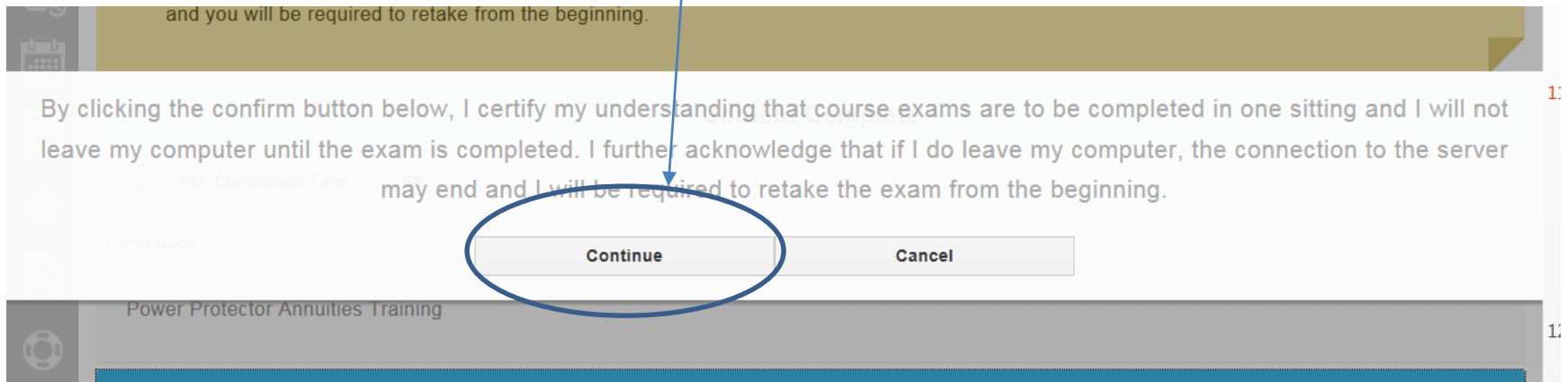
Power Protector Annuities Training

It does NOT take 60 minutes. It is 1 question.

Start Exam

Click here to begin exam

Click continue



and you will be required to retake from the beginning.

By clicking the confirm button below, I certify my understanding that course exams are to be completed in one sitting and I will not leave my computer until the exam is completed. I further acknowledge that if I do leave my computer, the connection to the server may end and I will be required to retake the exam from the beginning.

Continue **Cancel**

Power Protector Annuities Training

Select YES and SUBMIT ANSWER

1 . I attest to completing and understanding the Product Specific annuity training as required by the NAIC Suitability in Annuity Transaction Model Regulation. I have suitable knowledge to solicit sales of this annuity product.

I understand that I may contact my supervisor or compliance department if I require additional information or training.

- Yes
- No

Question 1 of 1

Submit Answer

11

12

Open Certificate of Completion

AIG Annuities - Index Annuity Product-Specific Training (I5281CB.4)



Print Certificate

[Open Certificate of Completion](#)



Status

You passed! Training is Complete



Date

6/7/2016 1:50:18 PM(Central)



Evaluation

To provide feedback or report difficulties caused by the online education delivery method please email

support@questce.com


Click Certificate

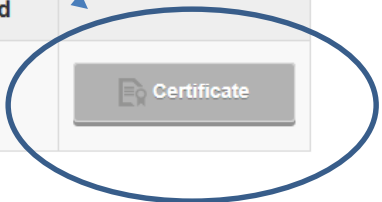


stephanie gillespie

Below are the courses you have completed and the corresponding certificates of completion.

Other Certificates

PY	Category	Title	Completed	
2016	NST	AIG Annuities - Index Annuity Product-Specific Training (I5281CB.4)	6/7/2016	



Select PDF & Save

